

Quality Policy

We commit to implementing, maintaining and continual improvement of our quality management system, and comply with the following quality policies:

- Everyone of us in IM is responsible for quality and customer satisfaction
- Quality products and services we deliver to our customers is embedded in every single detail we do every day
- We are passionate to strive for cross-functional teamwork, long-term win-win partnership with our Customers and Suppliers, and knowledge sharing for growing together
- Quality is a synonym of doing business. Quality is fully integrated into our business management system and processes with continual improvement to support the changing business needs
- We as a Company embrace Lean Six Sigma, innovation, business ethics, regulatory/statutory compliance and continual learning as a culture of our daily work life in IM



Joseph Chan

General Manager, APAC

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